

# **nixeus<sup>®</sup>**

**Nixeus Technology, Inc**



**Nixeus Vue 27" IPS 2560x1440 DisplayPort LED Monitor  
(NX-VUE27D)**

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# Important Information

## Important Note:

Please make sure your computer hardware and graphics card supports the Nixeus Vue 27" IPS Monitor. Some devices and connections may not be able to support the full 2560x1440 resolution. Avoid using 3rd party cable adapters/convertors to connect the NX-VUE27D to HDMI, VGA, and DVI output devices - we cannot guarantee they will be compatible with the NX-VUE27D. If you are not sure, please contact your computer hardware's manufacturer. Please read this manual before using the Nixeus Vue 27" NX-VUE27D with your computer. It contains important information regarding the use and care of IPS Monitors.

## Safety and Maintenance:

- 1) Do not expose the monitor to direct sunlight. Keep the monitor away from a stove or any other heat source.
- 2) Remove or secure any objects that may fall into the monitor's vents. Do not obstruct or block the cooling vents of the monitor.
- 3) Don't jam the vents on the enclosure.
- 4) When setting up the monitor for use, please ensure the power plug and socket are easy to insert and extract.
- 5) When disconnecting the power cord or DC power line for the monitor, please wait for 6 seconds before reconnecting the power cord or DC power line wires for normal operation.
- 6) Please use only approved power line and power adapters provided by Nixeus. If any power connections are missing, please contact Nixeus for a replacement. Using un-authorized power connectors may damage your monitor and void your warranty.
- 7) During operation, please do not throw objects and take care to avoid collision with the monitor. Do not over-clock or modify the monitor's decoder board. Please do not apply excessive force to the LCD panel or drop the monitor. Warranty does not cover physical damages, over-clocking, and modifications to the monitor.
- 8) When monitor is not in use for a long period of time, please disconnect the power plug.
- 9) When using slightly wet cloth or LCD cleaners to clean the monitor, please disconnect the power adapter. Do not use organic solvent, alcohol, or ammonia liquid to clean the monitor.
- 10) Do not store or use monitor in hot, direct sunlight, or in a cold environment. To avoid electrical shock and to prevent monitor damage; do not use the monitor in dusty, rain, wet, and humid conditions. If monitor gets wet, please wipe clean with soft dry cloth as soon as possible. If foreign objects or liquids get into the monitor, please disconnect power adapter immediately. For service please contact Nixeus Technical support for service and repair at [techsupport@nixeus.com](mailto:techsupport@nixeus.com)
- 11) To ensure long life and best performance of the monitor, please use the monitor in these safe and optimum conditions: Temperature = 0-40 degrees Celsius (32°-95° Fahrenheit), Humidity = 20-80% RH

## **Avoiding Image Persistence, Incidental Image or After Image:**

1) When the monitor is on and unattended, please use a moving screen saver. If there is a static (non moving image) on the screen, please refresh regularly or start an application to start using the screen.

2) Long time continuous display of static images may cause a “brand” on the screen; this is also called “image persistence” or “incidental image” or “after image.” “Brand,” “incidental image” or “after image” is a common phenomenon of LCD Panel Technology. In most cases, after turning off the power supply for a certain amount of time the “brand,” “incidental image” or “after image” will gradually disappear. Also by displaying a pure white image for the entire screen for the same duration that you had the static image that caused the image persistence may remove the image persistence. Please contact Nixeus if you need assistance in removing image persistence.

**CAUTION:** Serious “brand,” “incidental image” or “after image” will not disappear and cannot be repaired. This type of damage is not covered by warranty. Please take good care of your monitor to prevent serious “brand,” “incidental image” or “after image.”

Larger IPS monitor panels may have some glow around the edges or corners. This is known as back light bleed and IPS Glow - this is normal due to the IPS (In-Plane-Switching) technology that allows more light, better viewing angles and higher brightness to produce more vibrant colors and brighter pictures.

If your monitor needs replacement parts, warranty service, and repairs please do not attempt to do it yourself! Doing so may void the warranty. Please contact [techsupport@nixeus.com](mailto:techsupport@nixeus.com) for warranty support. For more information please visit [www.nixeus.com](http://www.nixeus.com)

# Getting Started

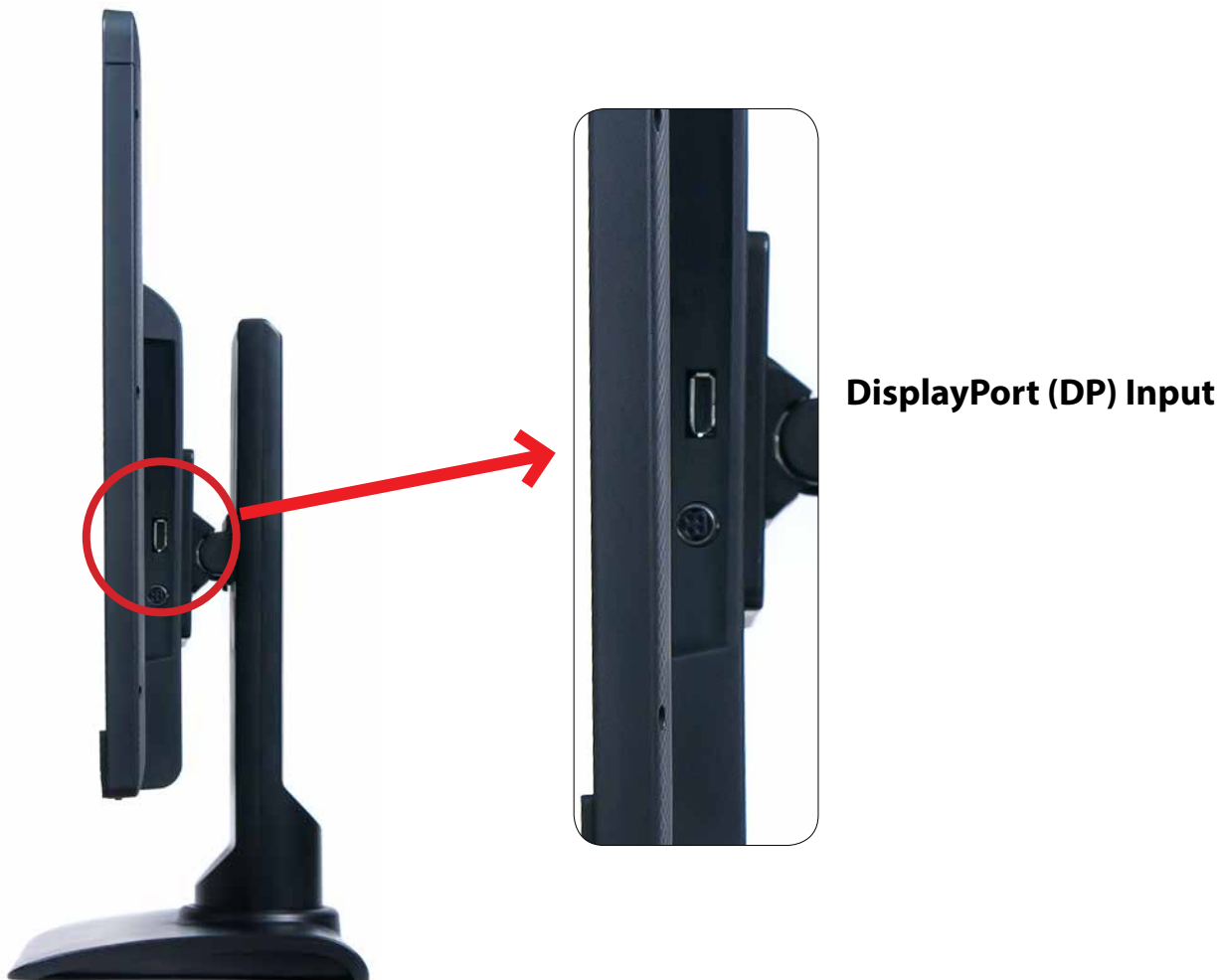
## Box Contents:

- Nixeus Vue 27" IPS 2560x1440 DisplayPort Monitor (NX-VUE27D) Stand Base x 1 (with 4 screws)
- Stand Base x 1 (with 4 screws)
- Stand Shaft x 1 (with 4 screws)
- Black DisplayPort to DisplayPort Cable x 1
- Power Adapter & Power Cable x 1
- NX-VUE27D Quick Start Guide
- White Mini-DisplayPort to DisplayPort Cable x 1 (For MAC/Apple, Thunderbolt, and Mini-DisplayPort Devices)

## Installing Base Stand: (Tools needed – Philips Screw Driver)

Please refer to quick start guide for installation of Stand Base and Stand Shaft.

## Input and Connection Ports



The included Mini-DisplayPort to DisplayPort cable (White Cable) is for connecting the NX-VUE27D to Mac/Apple Computers, ThunderBolt devices, and Mini-DisplayPort output devices.

The included DisplayPort to DisplayPort Cable (Black Cable) should be used for DisplayPort output devices/hardware.

**NOTE: Do not use cable/adpater converters to connect the NX-VUE27D to HDMI, DVI, or VGA output hardware/devices. We cannot guarantee these adapters will work with the NX-VUE27D.**

### **NX-VUE27D Power Cable and Power Supply Switch:**

Only use the power cable included with the NX-VUE27D. Using any other un-authorized power adapters may damage your monitor and void your warranty.

Connect the power cable to internal power supply on the back of the monitor

### **Monitor Swivel Left/Right:**

Make sure the NX-VUE27D is on a stable level surface. Holding the base shaft with your hand, carefully twist the monitor shaft left or right to desired orientation.



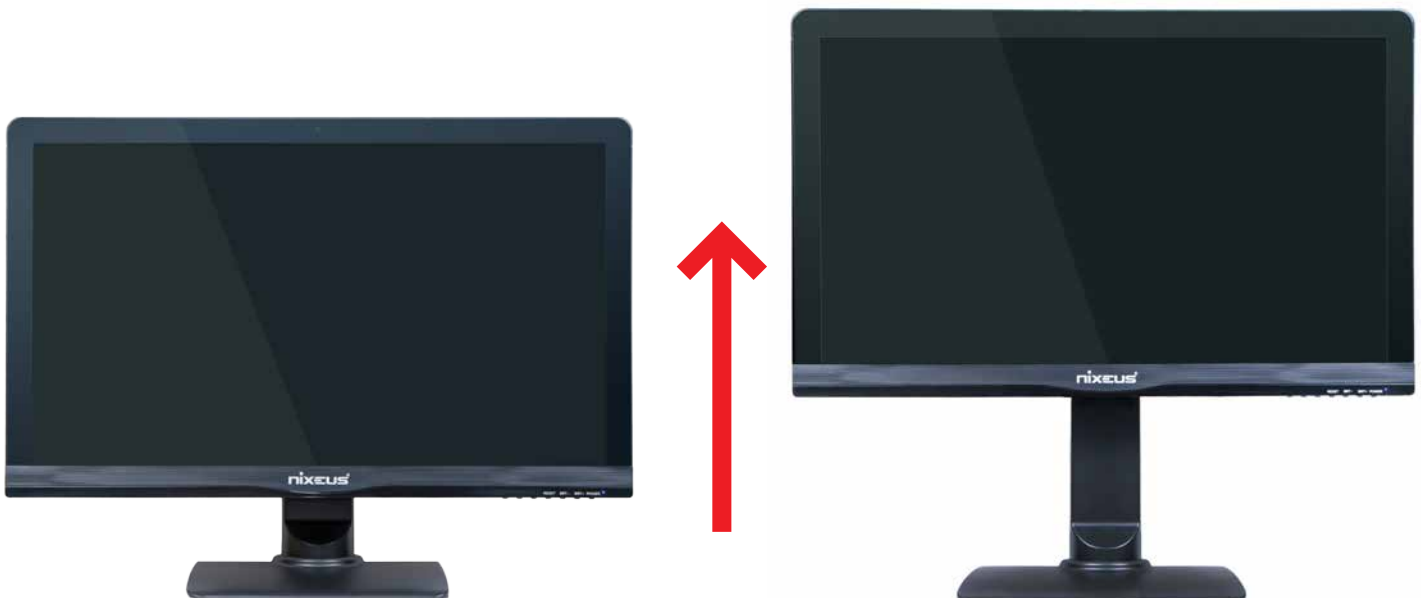
### **Monitor Tilting Forward/Back:**

Use both hands, hold the top and bottom or right and left to tilt the monitor forward or backward by up to 15°.



### **Monitor Tilting Height Adjustment:**

Use both hands, slide the monitor up and down the stand shaft for your desired height by up to 4 inches.



## Monitor Pivot to 90° Portrait Mode:

Using both hands, first raise the monitor to the highest point. Next pivot the monitor clock wise into portrait mode.



## ON SCREEN DISPLAY (OSD) MENU - Not available for NX-VUE27D

**NOTE:** The NX-VUE27D does not have an On Screen Display Menu for monitor setting adjustments, color temperature and contrast settings. For monitor color calibration - please use the Mac Operating System, Windows Operating System, Nvidia or AMD Graphics Card's Display settings.



Non-Functional Button

<b>Power</b>	Turns the monitor ON/OFF
<b>BRT-</b>	Lowers Brightness to the Monitor
<b>BRT+</b>	Adds Brightness to the Monitor
<b>Reset</b>	With the monitor powered ON, press and hold the RESET button for a few seconds to reset the monitor to default factory settings.

If you need additional assistant, please contact Nixeus Technology toll free at 888-983-4128 or e-mail [techsupport@nixeus.com](mailto:techsupport@nixeus.com)



## **Nixeus Technology, Inc. (“Nixeus”) provides this Limited Warranty:**

- Only to the person or entity that originally purchased the product from Nixeus or its authorized reseller or distributor, and
- Only for products purchased and delivered within the United States, the District of Columbia, U.S. Possessions or Protectorates, U.S. Military Installations, or addresses with an APO or FPO, and Canada.

### **Two Year Limited Warranty for NX-VUE27D:**

Nixeus warrants this product will be free from material defects in workmanship and materials under normal use from the original date of purchase.

- Product (excluding power supplies): Two (2) years
- Power supplies: Two (2) year
- Spare parts and spare kits: Ninety (90) days
- Larger IPS monitor panels may have some glow around the edges or corners. This is known as back light bleed and IPS Glow - this is normal due to the IPS (In-Plane-Switching) technology that allows more light, better viewing angles and higher brightness to produce more vibrant colors and brighter pictures.
- Having up to 3 Bright or 3 Dark Pixel anomalies is considered normal and the monitor is not defective. Warranty serviced monitors and RMA replacement parts may still consist of these allowed pixel anomalies. Monitor is defective if it contains MORE than the above stated allowed pixel anomalies.

Under this Limited Warranty will be, at Nixeus’s option, to either repair or replace the defective Product during the Warranty Period at no charge to the original owner excluding shipping and handling fees. The replacement product needs not to be new nor have identical make, model or part. Nixeus may replace the defective Product or any part thereof with any factory reconditioned product that Nixeus determines is equivalent in all material respects to the defective Product. Replacement or repaired Product will be warranted for the remainder of the original Warranty Period or ninety (90) days, whichever is longer.

### **Non-Applicability of Limited Warranty:**

Limited Warranty of Nixeus’s products will not be applied to and does not cover any refurbished/reconditioned product and any product purchased through clearance or liquidation sale or other sales in which Nixeus, the sellers, or the liquidators expressly disclaim their warranty obligation, whereas the product is being sold “As-Is” without any warranty.

### **RMA (Return Merchandise Authorization) Request:**

The customer shall return the product with proof of purchase to Nixeus for RMA processing. In case the return policy period has expired from the retailer or distributors and the product is within warranty, the customer shall submit a RMA to Nixeus as described below:

- Customer (End User) must submit a RMA request with the product as part of the claim with a written detail description of the Product issue allowing Nixeus to confirm the same, along with proof of purchase of the product (dated receipt).
- The customer must first contact technical support from Nixeus Technical Support at techsupport@nixeus.com, who will attempt to assist and remedy the customer in resolving their issues and concern with the product. If the product is considered defective or malfunctioning, the Customer (End User) must obtain a Return Material Authorization (“RMA”) number by completing the RMA form and entering the assigned RMA Number assigned by techsupport@nixeus.com.

- After an RMA number is assigned, the defective/malfunctioning product must be packaged securely in the original or other suitable shipping package to ensure that it will not be damaged in transit to Nixeus Technology, Inc. The RMA number must be visibly and clearly marked on the outside of the package. Do not include any manuals or accessories in the shipping package, Nixeus will only replace/repair the defective/malfunctioning product and will not ship back any accessories.
- The Customer (End User) is responsible for all incoming shipping charges to Nixeus. RMA replacements need be fully insured by the customer expense and shipped to Nixeus Technology, Inc., 4801 Little John Street, Suite E, Baldwin Park, CA 91706. Nixeus will not be held responsible for lost packages shipped during transit to Nixeus's Office. Nixeus will ship back the repaired or replacement package any common carrier selected by Nixeus. Return shipping fees shall be paid by Nixeus, if a United States address is used, otherwise the product will be shipped to you using freight collect. Expedited shipment methods are available at Customers (End Users) expense upon request. We "Nixeus" reserve the right to deny and reject any returned products if guidelines/instructions and request are not met, return shipment will be charged to the Customers "End Users" at their expense.

#### **What Is Not Covered Under Limited Warranty:**

The Limited Warranty provided by Nixeus does not cover the following:

Improper or incorrectly performed service maintenance or repairs voids this Limited Warranty. Products that Nixeus' judge to have been subjected to abuse, accident, alteration, modification, tampering, negligence, misuse, faulty installation, repair or service in any way that is not contemplated in the documentation for the product, or if the model or serial number has been altered, tampered with, defaced or removed, product failures due to power outages, and cosmetic damage, and does not limit damage that are caused by shipment, due to act of God. Any hardware, firmware or other products or services provided by anyone other than Nixeus.

#### **Limitation of Liability:**

**NIXEUS IS NOT LIABLE UNDER ANY CONTRACT, NEGLIGENCE, STRICT LIABILITY OR OTHER LEGAL OR EQUITABLE THEORY FOR ANY LOSS OF USE OF THE PRODUCT, INCONVENIENCE OR DAMAGES OF ANY CHARACTER, WHETHER DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL (INCLUDING, BUT NOT LIMITED TO, DAMAGES FOR LOSS OF GOODWILL, LOSS OF REVENUE OR PROFIT, WORK STOPPAGE, COMPUTER FAILURE OR MALFUNCTION, FAILURE OF OTHER EQUIPMENT OR COMPUTER PROGRAMS TO WHICH NIXEUS'S PRODUCT IS CONNECTED WITH, LOSS OF INFORMATION OR DATA CONTAINED IN, STORED ON, OR INTEGRATED WITH ANY PRODUCT RETURNED TO NIXEUS FOR WARRANTY SERVICE) RESULTING FROM THE USE OF THE PRODUCT, RELATING TO WARRANTY SERVICE, OR ARISING OUT OF ANY BREACH OF THIS LIMITED WARRANTY, EVEN IF NIXEUS HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES TO THE MAXIMUM EXTENT PERMITTED BY LAW,. THE SOLE REMEDY FOR A BREACH OF THE FOREGOING LIMITED WARRANTY IS REPAIR, OR REPLACEMENT OF THE DEFECTIVE OR NONCONFORMING PRODUCT. THE MAXIMUM LIABILITY OF NIXEUS UNDER THIS WARRANTY IS LIMITED TO THE PURCHASE PRICE OF THE PRODUCT COVERED BY THE WARRANTY. THE FOREGOING EXPRESS WRITTEN WARRANTIES AND REMEDIES ARE EXCLUSIVE AND ARE IN LIEU OF ANY OTHER WARRANTIES OR REMEDIES, EXPRESS, IMPLIED OR STATUTORY.**

**Governing Law:**

This Limited Warranty shall be governed by the laws of the State of California. Some states do not allow exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the foregoing limitations and exclusions may not apply. This Limited Warranty provides specific legal rights and you may also have other rights which vary from state to state.

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