

nixeus[®]

REVEL

GAMING MOUSE USER MANUAL



Important Information

Important Note:

Please make sure your computer hardware, operating system and accessories support the Nixeus REVEL Gaming Mouse. Some software not certified USB Hubs, "not genuine operating systems," and not updated operating systems may cause conflict with normal operation with the mouse. The Nixeus REVEL Gaming Mouse is a plug and play device that uses the operating system's plug and play drivers - no additional drivers or software are needed and may not be included.

Safety and Maintenance:

- 1) Do not expose the mouse to direct sunlight for extended periods of time. Keep the monitor away from a stove or any other heat source.
- 2) Do not use 3rd party software, accessories or hardware to customize your mouse. Alterations may compromise or hinder mouse performance or even violate Federal FCC laws. Doing so without authorization from Nixeus may void your warranty.
- 3) Do not use non-certified USB Hubs, USB 3.0 Hubs, and USB Type-C Hubs. Non-certified or counterfeit USB Hubs may cause damage or even dangerous fires.
- 4) When setting up the mouse for use, please ensure the USB port and socket are easy to insert and extract. Make sure there are no dusts or obstructions that may cause damage or the mouse not to function properly
- 5) When disconnecting the mouse from your computer's USB port, please hold the USB head to pull and disconnect. Do not pull from holding the mouse or just the cable - doing so may damage the mouse.
- 6) Some cloth mouse pads may not be compatible, increase more than normal wear on mouse feet, or may cause drag/scratch issues. Since there are thousands of mouse pads in the market with varying surface types, materials or quality - it is impossible to guarantee optimal performance. If you encounter the above mention issues - please consult with Nixeus at techsupport@nixeus.com to find the best solution to get the best performance from your Nixeus REVEL Mouse.
- 7) During operation, please do not throw the mouse and take care to avoid collision with computer monitors and other house hold items. Do not over-clock or modify the mouse's decoder board. Please do not apply excessive force to the mouse or drop the mouse. Warranty does not cover physical damages, over-clocking, and modifications to the mouse.
- 8) When mouse is not in use for a long period of time, please store in a proper place to avoid dust and moisture.
- 9) When using slightly wet cloth or LCD cleaners to clean the mouse, please disconnect the USB cable from the USB port. Do not use organic solvent, alcohol, bleach, house hold glass cleaners or ammonia liquid to clean the mouse - these may damage the coating or surface of the mouse.
- 10) Do not store or use the mouse in hot, direct sunlight, or in a cold environment. To avoid electrical shock and to prevent mouse damage; do not use the monitor in dusty, rain, wet, and humid conditions. If the mouse gets wet, please wipe clean with soft dry cloth as soon as possible. If foreign objects or liquids get into the mouse, please disconnect the mouse from the USB port immediately. For service please contact Nixeus Technical support for warranty service and repair at techsupport@nixeus.com

I. **Package Content:**

Nixeus REVEL Gaming Mouse x 1
Warranty Card x 1
Quick Start Guide x 1

II. **Instructions:**

The Nixeus REVEL Gaming Mouse supports plug and play with an available USB connection. Connect the mouse to the USB port of your PC or Laptop. The PC or Laptop will auto detect and install the Nixeus REVEL Gaming Mouse automatically. The Nixeus Mouse can immediately be used without the need for additional software or drivers.

III. **Mouse Buttons:**

CPI/DPI Adjustment Button & LED Color Indicator: On-the-Fly DPI Adjustment

400 (Red) / 800 (Green) / 1200 (Blue) / 1600 (Yellow) / 2000 (Purple) / 3200 (Light Blue) / 5000 (Orange) / 12000 (White)

Two Side Buttons: (Programmable in Game Settings)

Forward Button - Page Forward / Back Button - Page Back

24 Step Scroll Wheel: (Programmable in Game Settings)

Scroll Up / Scroll Down / Scroll Wheel Button Press

Left Click Button / Right Click Button: (Programmable in Game Settings)

IV. **Compatibility:**

Windows XP/ VISTA/ 7/8/ 10 and MAC OS



NOTE: The Nixeus REVEL Gaming Mouse is designed to be a Plug-n-Play device. Optional Nixeus REVEL software may be available at a future date to allow for custom settings for download at www.nixeus.com

If you have any questions or need additional assistance please contact us toll free at 888-983-4128 or e-mail techsupport@nixeus.com

V. **Nixeus REVEL - Trouble Shooting Most Common Issues:**

The Nixeus REVEL Gaming Mouse is the world's first plug-n-play gaming mouse featuring the PMW 3360 optical gaming grade sensor with 8 preset DPI settings.

To set-up and start using your Nixeus REVEL Gaming Mouse, all you have to do is connect it to one of your computer's or laptop's available USB port. Nothing else needs to be done because it is a true Plug-N-Play (PnP) USB device.

However, since there are thousands of PC/Laptop configurations that may cause conflict or hinder the performance of the Nixeus REVEL - here are some common troubleshooting steps to resolve the most common issues people may experience:

Mouse Stuttering or Mouse lag may be caused by background software, Operating System power saving features, or start up programs running in the back ground.

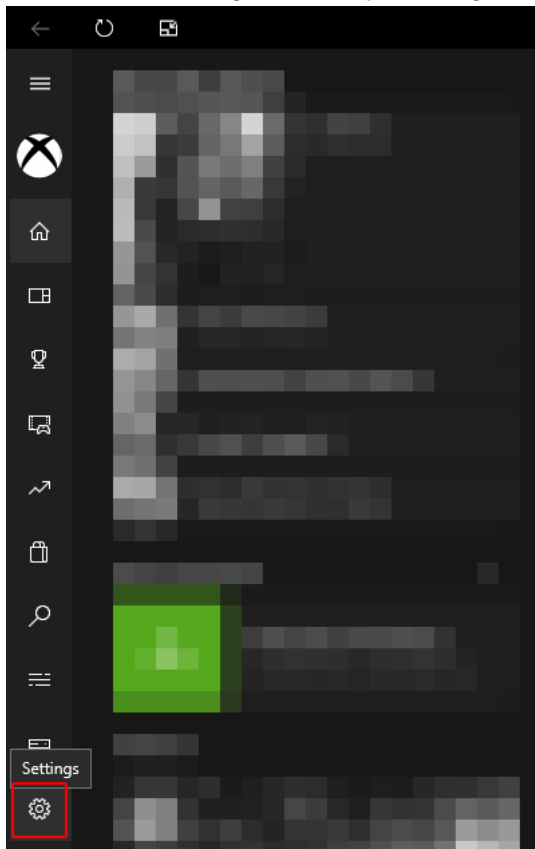
Disable or turn off Xbox DVR in Windows 10 - Here is the link to the steps to turn off or disable Xbox DVR:

https://support.steampowered.com/kb_article.php?ref=6239-DZCB-8600

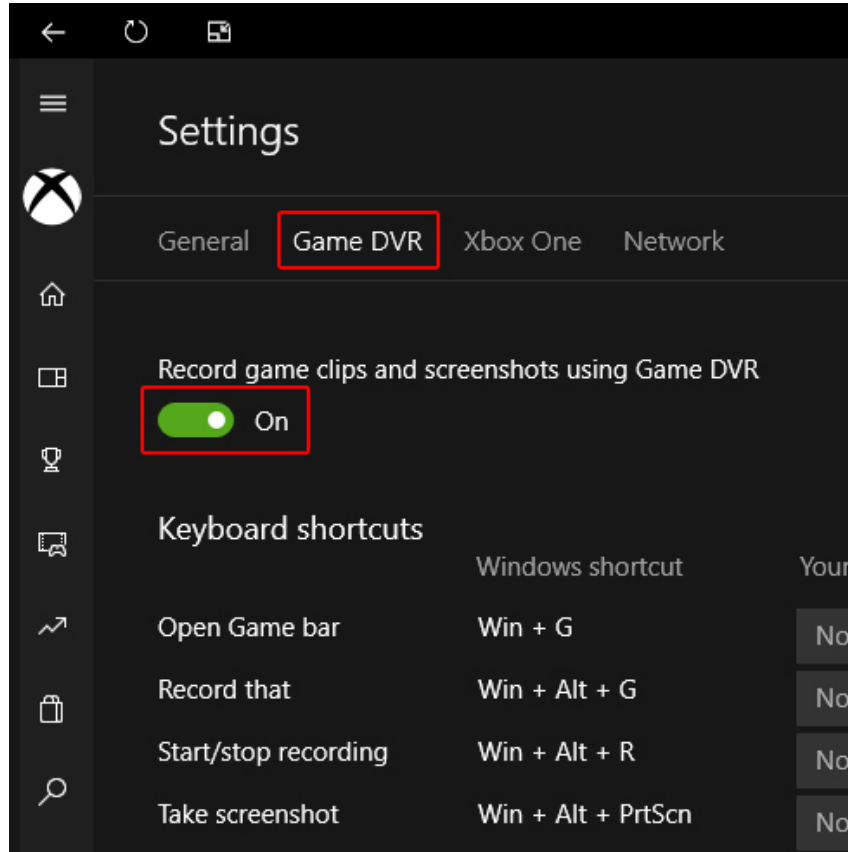
How to turn off Xbox DVR through the Xbox app

If you are signed into an Xbox account in Windows 10 you can stop Xbox DVR from running by opening the Xbox app and following the steps below:

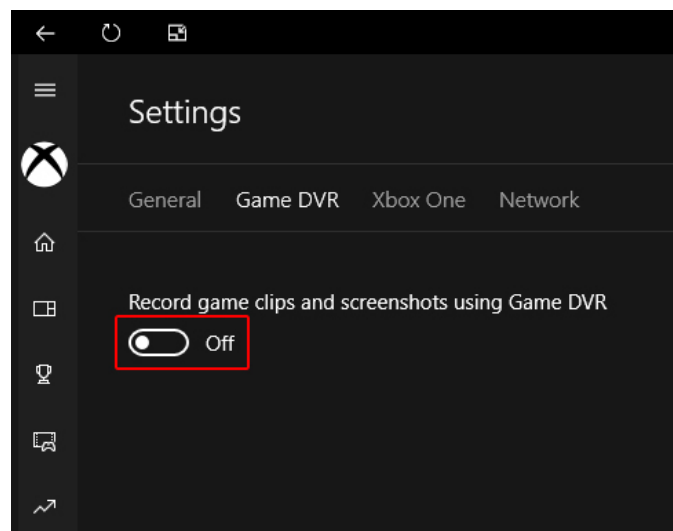
1. Access the Settings menu by clicking the cog in the bottom left of the screen:



2. Click on 'Game DVR' near the top of the window and look for 'Record game clips and screenshots using Game DVR':



3. Toggle this setting off to disable Game DVR:



How to turn off Xbox DVR through the Registry Editor

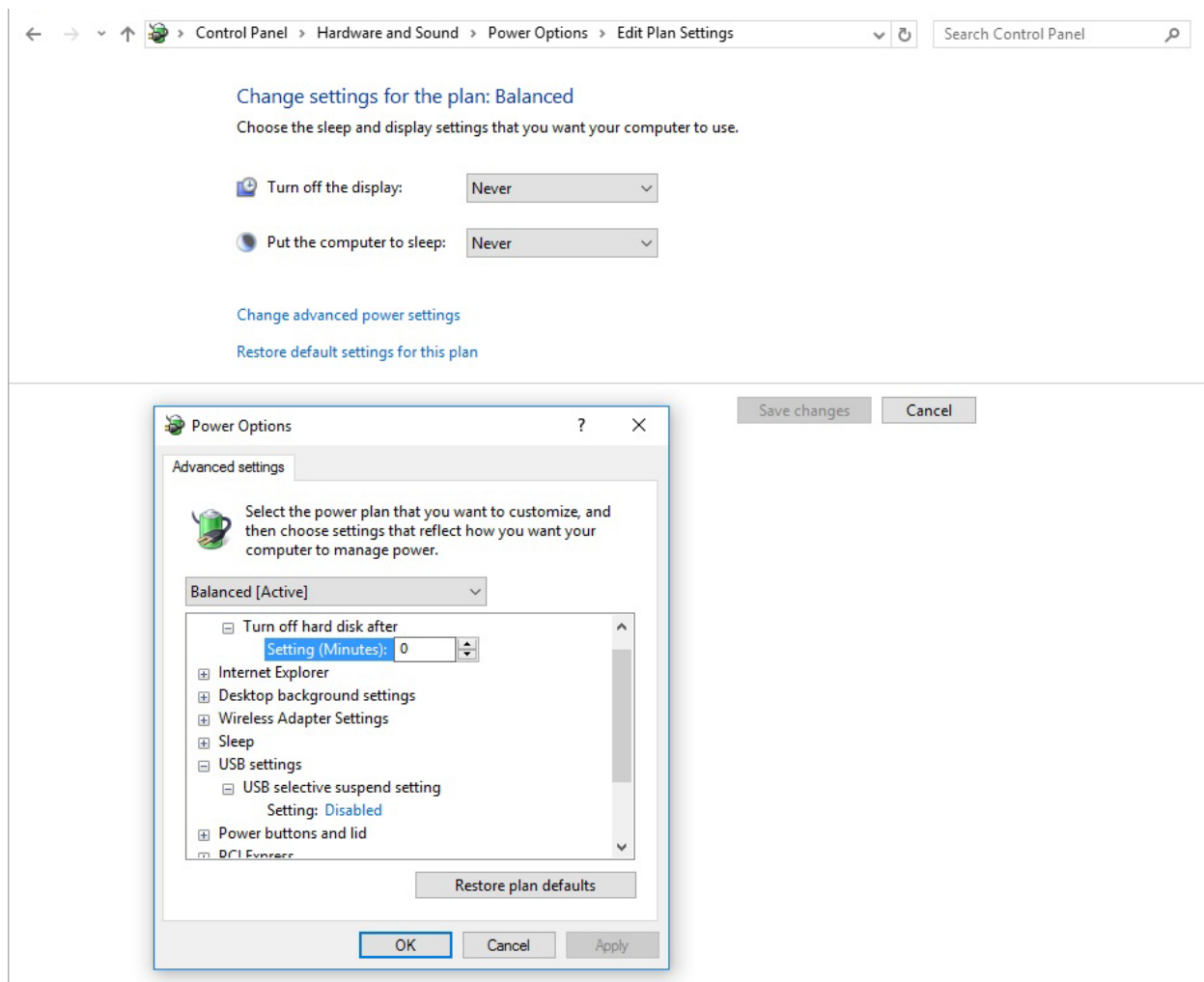
If you do not have an Xbox account and are not signed into the Xbox App you can disable Xbox DVR by using the Registry Editor.

Note: This process is more advanced and is not recommended for novice users.

1. Open Registry Editor (Run > regedit)
2. Navigate to HKEY_CURRENT_USER\System\GameConfigStore
3. Set the value of DWORD "GameDVR_Enabled" to 0
4. Go to HKEY_LOCAL_MACHINE\SOFTWARE\Policies\Microsoft\Windows\
5. Create key "GameDVR".
6. Create DWORD 32bit called "AllowGameDVR" and set to 0
7. Restart your computer.

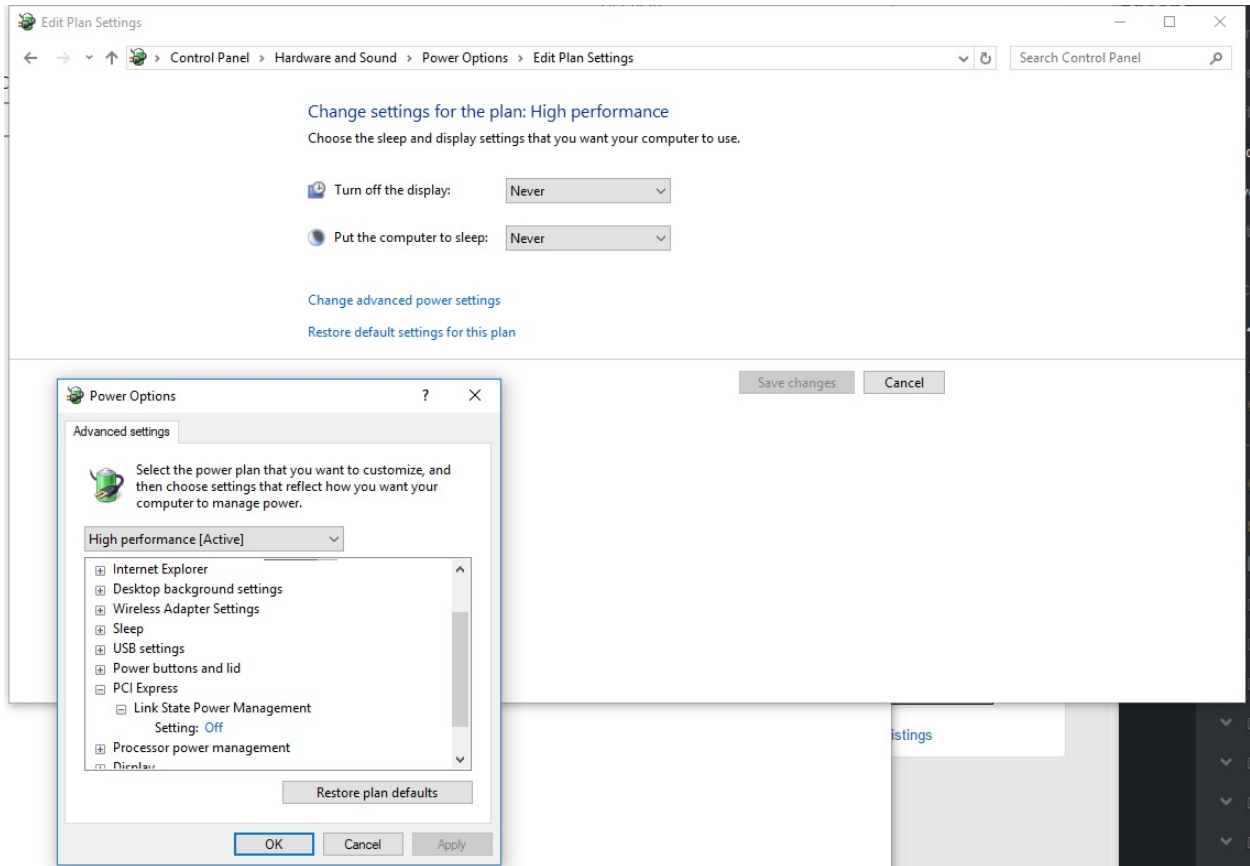
Disabling or Turning off Power Saving/Sleeping/Hibernate features in Windows Power Advanced Power Options:

Navigate to Control Panel --> Hardware and Sound --> Power Options --> Edit Plan Settings then click on **"Change advance power settings"** to bring up "Advanced settings."



- a) Make sure to turn off and disable everything relating to sleep or hybrid sleep.
- b) For "Turn off hard disk after" set the minutes to "0"
- c) UBS settings selective suspend setting = Disabled

NOTE: This must be done for EVERY Advanced Power Option Settings regardless if you set "High Performance" or "Balanced" as the active setting - you must still disable or turn off all the sleep or power saving features in the Advance Settings Menu.

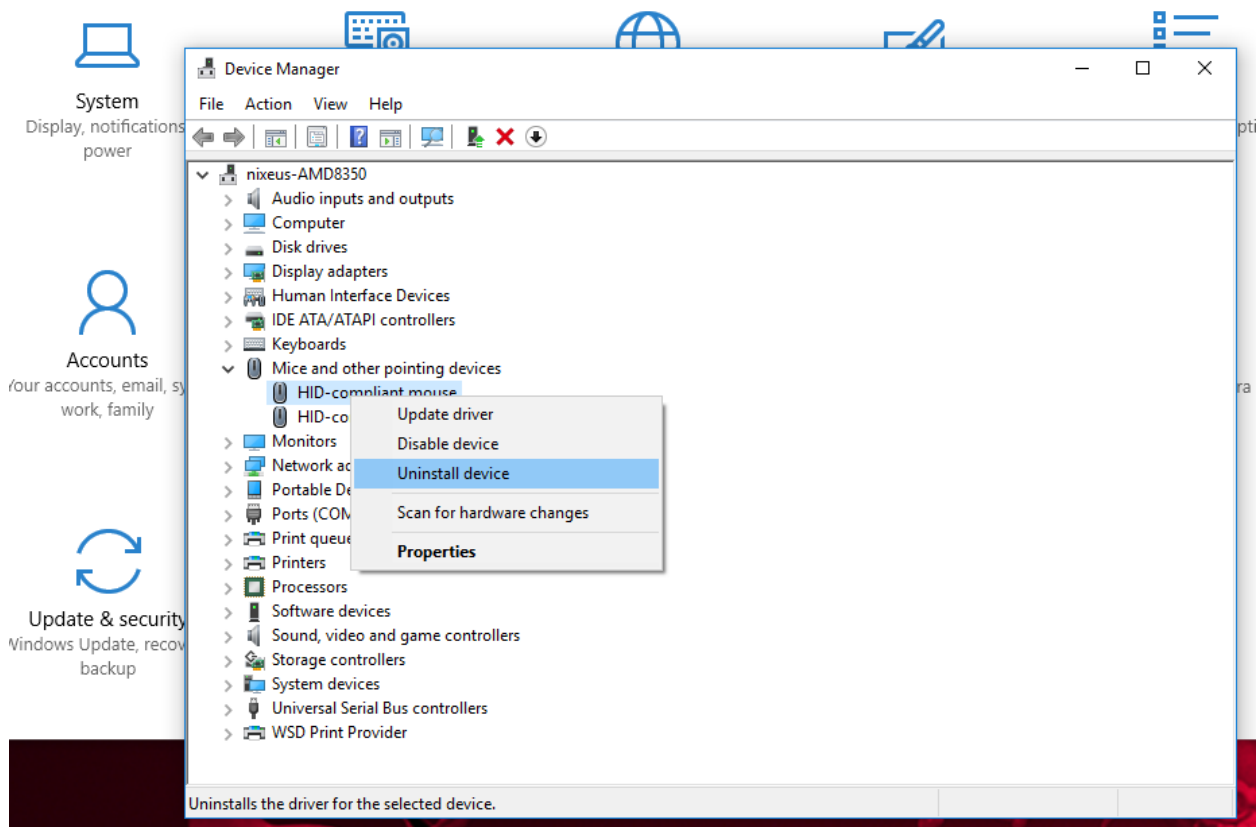


NOTE: There may be other non-essential background software or startup programs that may cause mouse lag or mouse stutter issues due to using CPU/GPU resources. Try experimenting by turning off or disabling them to find the cause of lag.

Mouse Not Working even though Windows Operating System Detects the REVEL Gaming Mouse

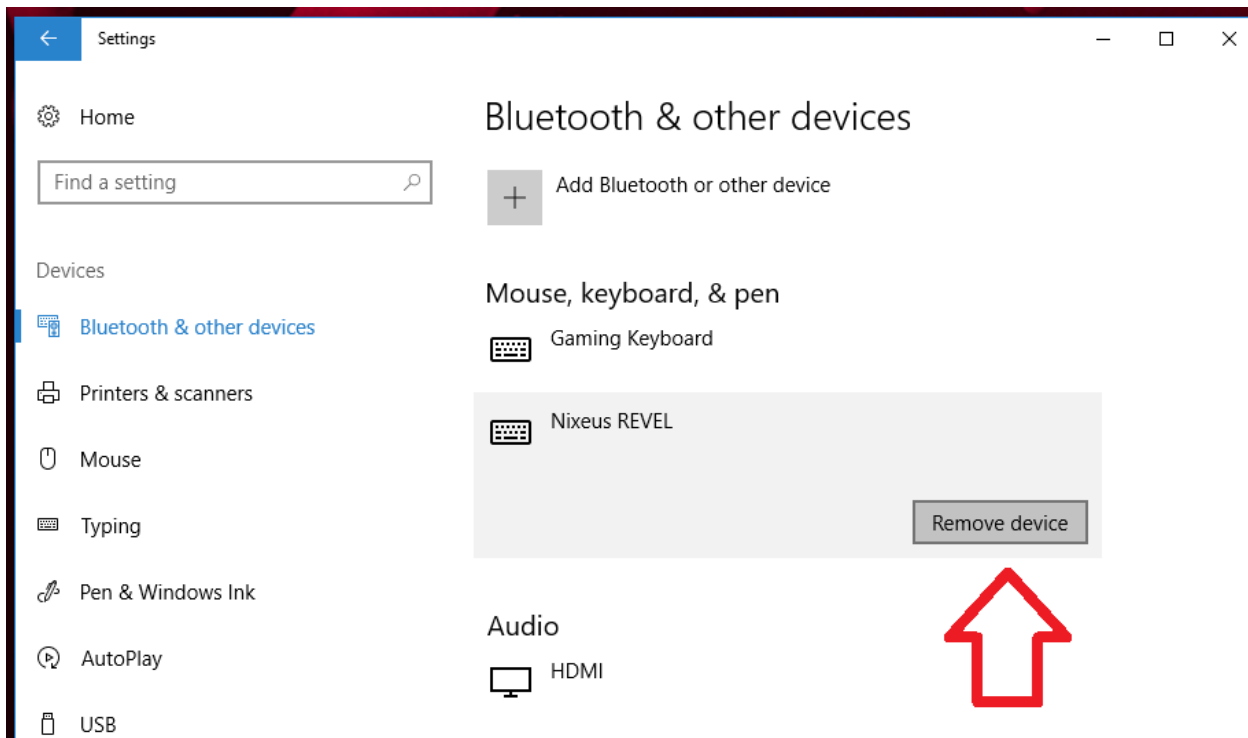
Uninstalling Windows OS Drivers

- a) While the REVEL Gaming Mouse is connected through your computer's USB port, go to device manager and "Uninstall Device" = uninstalls the Windows Operating Systems Plug-N-Play (PnP) Drivers.
- b) Disconnect the REVEL Gaming Mouse from your computer's USB port and connect it to a different new USB port of your computer. Windows Operating System will auto detect and install new drivers so the mouse should be working.



Uninstalling/Removing Nixeus REVEL

- a) While the REVEL Gaming Mouse is connected through your computer's USB port, go to **Settings** and click on "**Devices.**"
- b) Click on "REMOVE Device" of the Nixeus REVEL. Disconnect the REVEL Gaming Mouse from your computer's USB port and connect it to a different new USB port of your computer. Windows Operating System will auto detect and install new drivers so the mouse should be working.



Nixeus REVEL - Firmware Update

Updating the Nixeus REVEL to a newer firmware may resolve the issue.

a) Please visit here for instructions on how to update to the newest **REVEL Firmware** version 10/20/2016:
http://www.nixeus.com/revel_software/

b) You may also download and install the option **Nixeus REVEL Customization Software** if you want to customize the Key-Binding, Performance, DPI settings and Lighting effect to your own preference.
http://www.nixeus.com/revel_software/

What is the difference between the REVEL Firmware and REVEL Customization Software?

REVEL Firmware = allows you to update the default features of the REVEL Gaming Mouse's plug-n-play settings and features.

REVEL Customization Software = allows you to customize the Key-Binding, Performance, DPI settings and Lighting effect to your own preference.

NOTE: The above steps may or may not resolve your issue. If you need additional assistance, please contact techsupport@nixeus.com or call 888-983-4128

Nixeus Technology, Inc. (“Nixeus”) provides this Limited Warranty:

- Only to the person or entity that originally purchased the product from Nixeus or its authorized reseller or distributor, and
- Only for products purchased and delivered within the United States, the District of Columbia, U.S. Possessions or Protectorates, U.S. Military Installations, or addresses with an APO or FPO, and Canada.

One Year Limited Warranty for Nixeus REVEL Gaming Mouse:

Nixeus warrants this product will be free from material defects in workmanship and materials under normal use from the original date of purchase.

- Product (excluding power supplies): One (1) years
- Spare parts and spare kits: Ninety (90) days

Important Note: Some cloth mouse pads may not be compatible, increase more than normal wear on mouse feet, or may cause drag/scratch issues. Since there are thousands of mouse pads in the market with varying surface types, materials or quality - it is impossible to guarantee optimal performance. If you encounter the above mention issues - please consult with Nixeus at techsupport@nixeus.com to find the best solution to get the best performance from your Nixeus REVEL Mouse.

Under this Limited Warranty will be, at Nixeus’s option, to either repair or replace the defective Product during the Warranty Period at no charge to the original owner excluding shipping and handling fees. The replacement product needs not to be new nor have identical make, model or part. Nixeus may replace the defective Product or any part thereof with any factory reconditioned product that Nixeus determines is equivalent in all material respects to the defective Product. Replacement or repaired Product will be warranted for the remainder of the original Warranty Period or ninety (90) days, whichever is longer.

Non-Applicability of Limited Warranty:

Limited Warranty of Nixeus’s products will not be applied to and does not cover any refurbished/reconditioned product and any product purchased through clearance or liquidation sale or other sales in which Nixeus, the sellers, or the liquidators expressly disclaim their warranty obligation, whereas the product is being sold “As-Is” without any warranty.

RMA (Return Merchandise Authorization) Request:

The customer shall return the product with proof of purchase to Nixeus for RMA processing. In case the return policy period has expired from the retailer or distributors and the product is within warranty, the customer shall submit a RMA to Nixeus as described below:

- Customer (End User) must submit a RMA request with the product as part of the claim with a written detail description of the Product issue allowing Nixues to confirm the same, along with proof of purchase of the product (dated receipt).
- The customer must first contact technical support from Nixeus Technical Support at techsupport@nixeus.com, who will attempt to assist and remedy the customer in resolving their issues and concern with the product. If the product is considered defective or malfunctioning, the Customer (End User) must obtain a Return Material Authorization (“RMA”) number by completing the RMA form and entering the assigned RMA Number assigned by techsupport@nixeus.com.
- After an RMA number is assigned, the defective/malfunctioning product must be packaged securely in the original or other suitable shipping package to ensure that it will not be damaged in transit to Nixeus Technology, Inc. The RMA number must be visibly and clearly marked on the outside of the package. Do not include any manuals or accessories in the shipping package, Nixeus will only replace/repair the defective/malfunctioning product and will not ship back any accessories.

• The Customer (End User) is responsible for all incoming shipping charges to Nixeus. RMA replacements need be fully insured by the customer expense and shipped to Nixeus Technology, Inc., 4801 Little John Street, Suite E, Baldwin Park, CA 91706. Nixeus will not be held responsible for lost packages shipped during transit to Nixeus's Office. Nixeus will ship back the repaired or replacement package any common carrier selected by Nixeus. Return shipping fees shall be paid by Nixeus, if a United States address is used, otherwise the product will be shipped to you using freight collect. Expedited shipment methods are available at Customers (End Users) expense upon request. We "Nixeus" reserve the right to deny and reject any returned products if guidelines/instructions and request are not met, return shipment will be charged to the Customers "End Users" at their expense.

What Is Not Covered Under Limited Warranty:

The Limited Warranty provided by Nixeus does not cover the following:
Improper or incorrectly performed service maintenance or repairs voids this Limited Warranty. Products that Nixeus' judge to have been subjected to abuse, accident, alteration, modification, tampering, negligence, misuse, faulty installation, repair or service in any way that is not contemplated in the documentation for the product, or if the model or serial number has been altered, tampered with, defaced or removed, product failures due to power outages, and cosmetic damage, and does not limit damage that are caused by shipment, due to act of God. Any hardware, firmware or other products or services provided by anyone other than Nixeus.

Limitation of Liability:

NIXEUS IS NOT LIABLE UNDER ANY CONTRACT, NEGLIGENCE, STRICT LIABILITY OR OTHER LEGAL OR EQUITABLE THEORY FOR ANY LOSS OF USE OF THE PRODUCT, INCONVENIENCE OR DAMAGES OF ANY CHARACTER, WHETHER DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL (INCLUDING, BUT NOT LIMITED TO, DAMAGES FOR LOSS OF GOODWILL, LOSS OF REVENUE OR PROFIT, WORK STOPPAGE, COMPUTER FAILURE OR MALFUNCTION, FAILURE OF OTHER EQUIPMENT OR COMPUTER PROGRAMS TO WHICH NIXEUS'S PRODUCT IS CONNECTED WITH, LOSS OF INFORMATION OR DATA CONTAINED IN, STORED ON, OR INTEGRATED WITH ANY PRODUCT RETURNED TO NIXEUS FOR WARRANTY SERVICE) RESULTING FROM THE USE OF THE PRODUCT, RELATING TO WARRANTY SERVICE, OR ARISING OUT OF ANY BREACH OF THIS LIMITED WARRANTY, EVEN IF NIXEUS HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES TO THE MAXIMUM EXTENT PERMITTED BY LAW,. THE SOLE REMEDY FOR A BREACH OF THE FOREGOING LIMITED WARRANTY IS REPAIR, OR REPLACEMENT OF THE DEFECTIVE OR NONCONFORMING PRODUCT. THE MAXIMUM LIABILITY OF NIXEUS UNDER THIS WARRANTY IS LIMITED TO THE PURCHASE PRICE OF THE PRODUCT COVERED BY THE WARRANTY. THE FOREGOING EXPRESS WRITTEN WARRANTIES AND REMEDIES ARE EXCLUSIVE AND ARE IN LIEU OF ANY OTHER WARRANTIES OR REMEDIES, EXPRESS, IMPLIED OR STATUTORY.

Governing Law:

This Limited Warranty shall be governed by the laws of the State of California. Some states do not allow exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the foregoing limitations and exclusions may not apply. This Limited Warranty provides specific legal rights and you may also have other rights which vary from state to state.

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